

# OPEN JOIST™ WARRANTY

**UFP Emlenton, LLC**, licensee and manufacturer of **OPEN JOIST** products (the “Products”), warrants that its Products are certified by Warnock Hersey to ensure their compliance with the legal standards then applicable to the Products, and that each of its Products listed on its load table is tested at twice its maximum weight capacity as described on such load table, and that it shall be free of defects of workmanship and material.

In the unlikely event that a manufacturing defect arises, since each of the Products listed on the manufacturer’s load table has been tested individually, the Company shall repair or replace such defective Product, at its cost and expense, provided that the purchaser shall have given to the manufacturer notice of a defect in the Product within 30 days of the purchaser being notified or from when the purchaser first became aware of such defective Product. Such replacement is the purchaser’s sole and exclusive remedy for breach of warranty. This warranty shall be in force for the lifetime of the structure of the end user. Manufacturer reserves the right to investigate any claim and inspect any material for which the claim is made.

## LIMITATIONS AND EXCLUSIONS

THE ABOVE WARRANTY SHALL NOT EXTEND TO PRODUCTS MISUSED, NEGLECTED, SUBJECTED TO ABNORMAL STORAGE, USE OR EXPOSURE OR WHICH HAVE BEEN ALTERED IN ANY MANNER OR NOT MAINTAINED IN ACCORDANCE WITH PUBLISHED INSTRUCTIONS. THE PRODUCTS MUST BE HANDLED AND INSTALLED IN ACCORDANCE WITH THE MANUFACTURER’S PUBLISHED INSTRUCTIONS AND ANY APPLICABLE BUILDING CODE OR ORDINANCE.

THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. THE MANUFACTURER DOES NOT GRANT ANY WARRANTY, EITHER EXPRESS OR IMPLIED, LEGAL OR CONVENTIONAL, AND DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE. THE MANUFACTURER SHALL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF THE MANUFACTURER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

## CLAIM PROCEDURE

To make a claim under this warranty, the Consumer must, within thirty (30) days of actual or constructive notice of damage covered by this warranty, do the following:

Prepare a letter that includes the following information in addition to completing the attached form:

- An explanation of the nature of the claim;
- Proof of Purchase of the product, as shown on an original invoice, bill of materials or receipt; and
- Proof of Warranty, as evidenced by copy of the identifying markings on product.

Mail the above information to:

UFP Emlenton, LLC  
Warranty Information  
3778 Oneida Valley Road  
Emlenton, PA 16373



**ADDRESS OF STRUCTURE:**

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**DATE OF INSTALLATION:**

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**BUILDER'S NAME:**

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