



Latitudes Luster Railing

20-YEAR LIMITED WARRANTY

ELIGIBILITY

UFP Ventures II, Inc. (the "Warrantor"), is pleased to extend this Warranty to you, the original consumer of the Latitudes product. This Warranty is valid for Latitudes Luster railing material used in standard residential dwellings and may not be assigned or transferred by you.

TWENTY-YEAR LIMITED WARRANTY

Warrantor, at its option, will refund a percentage of the purchase price or replace any Latitudes Luster railing product used in a railing application that rots, decays, splits, checks, splinters or becomes structurally unfit due solely to damage caused by termites or fungal decay within twenty years from the date of purchase.

This Warranty does not cover costs of installation, removal, or reinstallation. This Warranty does not cover color variations or fading. Warrantor's sole obligation is limited to replacement of the Latitudes product, and Warrantor shall have no further liability or obligation except as expressly stated herein. The Warrantor may elect to refund the percentage of the original purchase price listed on the Prorated Warranty Schedule in lieu of replacing the product.

LIMITATIONS ON WARRANTY

The Warranty does not apply to any product that:

- Is damaged by physical abuse, acts of God, acts of war, or other chemical or biological factors.
- Has not been installed in accordance with Warrantor's installation guidelines and local building codes.
- Has been abused, or placed under or subjected to abnormal residential use conditions.
- Has been used, modified or otherwise treated in any manner other than as intended by Warrantor.

Failure to follow any restrictions or warnings supplied with the product shall make the Warranty null and void and of no further effect. Warrantor reserves the right to investigate any claim and to inspect the materials for which a claim is made. Any construction or use of this product must be in accordance with all local zoning and/or building codes. The Consumer assumes all risk and liability associated with the construction or use of this product. The Consumer or contractor should take all necessary steps to ensure the safety of everyone involved in the project, including, but not limited to, wearing the appropriate safety equipment.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion of incidental or consequential damages, so the limitations and exclusions herein may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. WARRANTOR SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR OWNERSHIP OF THIS PRODUCT.

CLAIM PROCEDURE

To make a claim under this Warranty, the original owner must, within 30 days of actual or constructive notice of damage covered by the Warranty, do the following:

(1) Prepare a letter that includes the following information:

- A list of the number of pieces and size of each piece for which the claim is made.
- Proof of Purchase of the product, as shown on the original invoice or receipt.
- Proof of Warranty, as evidenced by the original UPC from the product or a copy of the mark on the product.
- Proof of Cleaning, as evidenced by an invoice or receipt from a professional cleaning service.

(2) Mail the above information to:

UFP Ventures II, Inc.
Warranty Information
2801 East Beltline NE
Grand Rapids, Michigan 49525

PRORATED WARRANTY SCHEDULE

| Years since purchase | Price covered |
|----------------------|---------------|
| Years 1 - 7 | 100% |
| Years 8 - 10 | 80% |
| Years 11 - 13 | 60% |
| Years 14 - 16 | 40% |
| Years 17 - 18 | 20% |
| Years 19 - 20 | 10% |

WARRANTOR DOES NOT MAKE ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS OF THE PRODUCT FOR A PARTICULAR PURPOSE. THERE ARE NO OTHER WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION IN THE FACE HEREOF.

IMPORTANT: THIS IS YOUR WARRANTY CERTIFICATE. ATTACH YOUR INVOICE AND END-TAGS TO VALIDATE.