



Latitudes Ornamental Baluster

25-YEAR LIMITED WARRANTY

ELIGIBILITY

UFP Ventures II, Inc. (the "Warrantor"), is pleased to extend this Warranty to you, the original consumer, of the Latitudes product. This Warranty is valid for Latitudes Ornamental aluminum and glass balusters used in standard residential applications and may not be assigned or transferred by you.

TWENTY FIVE-YEAR LIMITED WARRANTY

Warrantor, at its sole option, will replace or refund a prorated portion of the purchase price for any aluminum baluster used in a railing application where the coated surface chips, cracks, checks, chalks or peels for a period of 25 years from date of purchase. Warrantor will also, at its sole option, replace or refund a prorated portion of the purchase price for any manufacturing defects in the tempered glass material or aluminum extrusion for Product used in a railing application.

This Warranty does not cover costs of installation, removal or reinstallation. Warrantor's sole obligation is limited to a prorated refund or replacement of the Product, and Warrantor shall have no further liability or obligation except as expressly stated herein. If a claim is made under this Warranty on a product that is no longer available, Warrantor reserves the right to provide a similar product of equivalent quality and value.

LIMITATIONS ON WARRANTY

The Warranty does not apply to any product that:

- Is damaged by physical abuse, acts of God, acts of war, or other chemical or biological factors.
- Has not been installed in accordance with Warrantor's installation guidelines and local building codes.
- Has been abused, or placed under or subjected to abnormal residential use conditions.
- Has been used, modified or otherwise treated in any manner other than as intended by Warrantor.
- Has been stored improperly prior to installation, resulting in excess exposure to moisture.
- Has been subjected to welding, bending, drilling, cutting or other fabrication not called for in Warrantor's installation guidelines.
- Has been exposed to a corrosive environment including the use of adhesive tapes, sealants or mastics in direct contact with the coated product.
- Is damaged by continuous exposure to salt water conditions when installed within one (1) mile of any coastal salt water.

Customers living within 1000 feet of the ocean should wash and wipe down their baluster two times a year and keep a record of each cleaning.

Failure to follow any restrictions or warnings supplied with the product shall make this Warranty null and void and of no further effect. Warrantor reserves the right to investigate any claim and to inspect the materials for which the claim is made. Any construction or use of product must be in accordance with local zoning and/or building codes. The Consumer assumes all risk and liability associated with the construction or use of this product. The Consumer or contractor should take all necessary steps to ensure the safety of everyone involved in the project, including, but not limited to, wearing the appropriate safety equipment.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion of incidental or consequential damages, so the limitations and exclusions herein may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. WARRANTOR SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR OWNERSHIP OF THIS PRODUCT.

CLAIM PROCEDURE

To make a claim under this Warranty, the Consumer must, within ninety (90) days of actual or constructive notice of damage covered by this Warranty, do the following:

(1) Prepare a letter that includes the following information:

- A list of the number of pieces and size of each piece for which the claim is made.
- Proof of Purchase of the product, as shown on the original invoice or receipt.
- Proof of Warranty, as evidenced by the original UPC or product tag, or a copy of the mark on the product.

(2) Mail the above information to: UFP Ventures II, Inc.
Warranty Information
2801 East Beltline NE
Grand Rapids, Michigan 49525

PRORATED WARRANTY SCHEDULE

Years since purchase	Price covered
Years 1 - 6	100%
Years 7 - 10	80%
Years 11 - 14	60%
Years 15 - 18	40%
Years 19 - 21	20%
Years 22 - 25	10%

WARRANTOR DOES NOT MAKE ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS OF THE PRODUCT FOR A PARTICULAR PURPOSE. THERE ARE NO OTHER WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION IN THE FACE HEREOF.

IMPORTANT: THIS IS YOUR WARRANTY CERTIFICATE. ATTACH YOUR INVOICE AND PRODUCT LABEL TO VALIDATE.